



## CLUB AND POOL HOURS

Monday – Friday***	11:00 AM - 8:00 PM (Pool closes 7:45PM)
Saturday	10:30 AM - 6:00 PM (Pool closes 5:45PM)
Sunday	10:30 AM – 8:00 PM (Pool closes 7:45PM)

\*\*\* FRIDAY SWIM MEETS MAY CAUSE A DELAY IN NORMAL POOLS HOURS

NOTE: The baby pool will be open all hours that at least 2 guards are on the premises. This includes normally scheduled swim team practices, Monday-Thursday 6:30-9:00am, and during swim lessons, Monday-Thursday 9:30–10:30am.



## EASTMOOR SWIM & TENNIS CLUB ASSOCIATION POLICIES & GENERAL RULES

Regulations governing the use of the pool, tennis courts and grounds are under the control of the Board of Directors and it's Rules Committee. Following are the general rules applicable to the use of the pools, courts, and grounds.

Please remember that the Board of Directors has authorized the Eastmoor Staff at all times to limit or prohibit such conduct or activities on the premises as the Eastmoor Staff may deem to create unreasonable risk of injury, damage or is otherwise not in the best interest of the Club.

- **ALL MEMBERS AND GUESTS MUST CHECK IN WITH THE FRONT DESK ATTENDANT.**
- **Glass containers or dishes are not allowed beyond the “Blue Line”.** They are allowed under the covered area by the entrance only and never near the pool.
- **Bicycle riding, scooters, rollerblading, or skateboarding is not allowed within the Club.** Bicycles must be parked in the bike racks.
- No rough play or running in the pool area. Only one person on the diving board at a time. No inflatables in the diving well.
- An adult must attend all children in the wading pool at all times. All children not toilet trained **must wear swim diapers** while in the baby or the main pool.
- No climbing is permitted on the top of the play structure or any of the fences within or around the Club.
- No pets are allowed within the fenced area of the Club.
- The Club does not allow water guns to be filled or cups of water to be thrown outside the confines of the pool.
- Please be considerate of your fellow Club members and discard all waste and discarded smoking material in provided receptacles. Improperly discarded waste has a tendency to blow into the pool.
- The Club Manager or the staff may at their discretion, send a child home from the pool for disciplinary reasons. The Club Manager or a lifeguard on duty will attempt to notify the parents and/or the emergency contacts on file with the club.
- All persons using the Club facilities do so at their own risk. The Club is not responsible for any accidents or injuries in connection with such use, including practice for and participation in any and all recreational,

athletic, or sporting events, contests, or exhibitions of any nature held at and/or sponsored by the Eastmoor Swim & Tennis Club and Association.

- The Club is not responsible for loss of or damage to personal property left in the bathhouse, on the Club grounds or in the parking lot. Lost articles not claimed within 15 days may be donated to a charitable organization.
- The Club prohibits profanity anywhere within the Club.
- No individual other than those contractual agents of the Club may teach swimming lessons or tennis lessons for profit at the Eastmoor facilities.
- The Club will accept telephone calls to Members of the Club at 303.758-2636. The front desk attendant will take the name and number of the caller, and make a reasonable attempt to contact the member.
- All members and guests are expected to leave the club by closing time.
- It is never acceptable to reprimand a member of the staff. Please address the problem with the Manager on Duty.
- Everyone must comply with the safety rules in this document and as posted within the Club area and on the bulletin boards. Repeated violations of the rules may result in Board action. Members are requested to report any rules violations to the Club Manager.



**CLUB GUESTS**

The general policy regarding registration of CLUB guests outlined herein applies. All guests must register at the FRONT DESK even if they are NOT swimming or playing tennis. Members are provided with 2 individual and 2 family guest passes per season for use of the facilities upon payment of annual dues. When not using these passes, the following rates apply:

One Adult:	\$5.00 / day
One Child (under 18 years of age):	\$2.50 / day
One Family:	\$10.00 / day
One Senior (age 60 or over):	\$2.00 / day
Seniors (not swimming or playing tennis)	No charge

A family for the purpose of a guest pass is defined as one family living in the same dwelling. It does not include extended family such as grandparents, cousins, etc.

- **In-town guests are limited to five (5) visits per season regardless of the number of Member hosts.**
- Guest passes must be presented and/or fees paid before admittance to the club. If a guest needs to leave the facility for some reason, they must receive a stamp from the front desk for reentry.
- Club Member must be on the club grounds at all times while their guest is present.
- Any group consisting of more than 15 guests is considered a party. Please see "Party Rules During Club Hours" for more information.
- **FULL-TIME or LIVE-IN NANNIES** are considered guests if the Member has not contacted the Board of Directors in writing. The purpose of the "nanny option" is to allow a Member's full-time childcare

provider, age 15 or older, access to the Club to care for their children. This option does not provide for occasional baby-sitters. Occasional sitters would be considered as a guest.



## **PARTIES DURING REGULAR CLUB HOURS**

- A member may bring guests to the pool for a party during regular club hours.
- Members using the club for a party during normal operating hours must pay the standard guest rates.
- Guest policies:
  - Parties of 15-20 guests must contact the Party Coordinator. Member pays the standard guest rates only.
  - Parties of 20-50 guests, the Member will be required to pay \$25.00 hourly Club rental fee as well as the standard guest rates.
  - Parties of 50 or more guests, the Member will be required to pay \$25.00 hourly Club rental fee, the standard guest rates and may be subject to additional Club rental fees based on Club capacity.
- All parties during regular club hours must be booked seventy-two (72) hours before the actual party.
- Members may not reserve the patio area for a party during normal club hours without contacting the Party Coordinator. The patio is available on a first come first served basis otherwise.
- Only the Club's Party Coordinator can take reservations.
- We will only be accepting an allotted number of parties per day.
- It is the hosting Member's responsibility to see that their guests leave the Club grounds at the end of their party.



## **PARTIES AFTER REGULAR CLUB HOURS**

During the summer season, Eastmoor Club Members have the privilege the exclusive use of Club facilities for private parties after regular hours, providing adequate staffing is available. A member who is fully paid up on all dues and fees may reserve a date for a private party with the Club's Party Coordinator.

Members may make arrangements for a private party under the following conditions:

- The Host Member must make the party reservation with the Club Manager at least one week prior to the date of the party.
- The Club Manager or appointed assistant must be in attendance.
- The Host must be a Club Member in good standing and be present during the entire party.
- The Host Member must pay the party fees listed below to Eastmoor. The Club's Party Planner will collect the fees. Remember, your date is not held until the club receives a signed contract and payment.
  - a. Club rental of \$300.00 for 1-150 people payable with the contract.
  - b. Club rental of \$450.00 for 150-300 people payable with the contract.
  - c. Club rental of \$550.00 for 300 or more people payable with the contract.
  - d. \$200.00 refundable damage deposit payable at signing of contract.

- e. A cancellation fee of \$100 can be assessed if a reservation is not cancelled 72 hours before the date reserved.
- Should damage occur in excess of \$200.00 as a result of the party, the Club will assess the Host Member the balance.
- The Member and guests are requested to give appropriate consideration to the neighbors in the Eastmoor Club area.
- All parties must end by 10:00 p.m. and the facility must be vacated by 10:30 p.m.
- Due to liability issues, **Club employees** may not serve **LIQUOR** at private parties.
- The Club Manager, any member of the Board of Directors, or the senior staff member present has the authority to disband any party if deemed necessary.





## SWIMMING RULES

- **CHILDREN WHO HAVE NOT PASSED THE SWIM SAFETY TEST WILL NOT BE ALLOWED IN THE MAIN POOL UNATTENDED.** An Adult or responsible party or at least 13 years of age must attend any child who has not passed the Swim Safety Test at all times in and around the main pool. **Eastmoor is not responsible for children left unattended at the pool or club.**
- An adult must attend all children in the wading pool at all times. Children over 5 years old are not allowed in the wading pool.
- The Eastmoor Staff may restrict the main pool to Adults Only daily for 15 minutes each hour from Noon until 5:00 p.m.
- All children not toilet trained **must wear swim diapers** while in the baby or the main pool.
- Everyone must take a soap shower before entering the pool.
- Members must obey the lifeguards at all times. Swimmers are to leave the pool immediately upon the direction from the lifeguard in charge or the Club Manager.
- The Eastmoor Staff at their discretion may limit or refuse the use of either pool to anyone with skin abrasions, colds, cough, inflammation of the eye, infectious diseases or to anyone wearing a bandage.
- Expectoration or blowing of the nose in or around the pool area is prohibited. Spitting or spouting of water is also prohibited.
- Swimmers may play tag or other suitable water games in the pool at the discretion of the lifeguards. All players must stay in the water during such games.
- Running, pushing, rough play and indiscriminate dunking is prohibited.
- Swimmers must wear suitable bathing suits or trunks. Cut-offs of any kind are prohibited in the pool.
- Members may bring swim rings and small inflatable toys to use in the wading pool and the shallow end of the main pool. **No inflatables are allowed in the diving area.** When appropriate, large toys or rafts may be used in the main pool. When pool use is heavy, the Club Manager or lifeguards may restrict or ban the use of any or all toys or rafts.
- The Club Manager or the lifeguards must approve the use of snorkels, masks and fins.
- Towels are not allowed in the pool.
- Children who are not involved in swim/tennis team practice or lessons, will not be allowed into the Club prior to the opening of the club.
- Eastmoor Staff may use the pool when they are off duty. They are not allowed guest privileges.
- Eastmoor Staff are authorized by the Board of Directors to limit or prohibit conduct or activities on the premises as the Eastmoor Staff may deem to create an unreasonable risk of injury or damage, or is otherwise not in the best interests of the Club. **The staff is authorized to require any person to leave the Club facilities if their conduct is not in keeping with the rules.**



## DIVING RULES

- Only **ONE** person is allowed on the diving board at a time.

- Divers must swim clear of the diving area immediately upon completion of dives and exit on the sides of the pool, not at the wall under the board.
- All dives must be made straight ahead. There is to be no diving or jumping from the sides of the board.
- No inflatables or “Fun noodles” are allowed in the diving area.
- **No equipment whatsoever is allowed when diving or jumping from the board. This includes water wings, noodles, swim fins, personal floatation devices (PFD), etc.**





## TENNIS RULES

### General Court Etiquette

- The courts are of a cold asphalt construction that has an asphalt base and during warm weather becomes soft. Do not take or throw any item on the courts that may damage the surface.
- Black sole shoes, sandals, flip-flops and bare feet are NOT permitted on the courts. Only appropriate court shoes may be worn. Other issues of attire and footwear are at the discretion of the Club's director of Tennis.
- Any conduct which interferes with another player's enjoyment of the game is prohibited, such as throwing a racquet, temper tantrums or heckling of other players, etc.
- Food and drinks other than water are not permitted on the tennis courts. Please leave all refreshments on the Clubhouse deck such as cigarettes, candy bars, pop cans, etc. Water is provided.
- Anyone, including children, not playing tennis is not permitted on the courts.
- Unattended children are not allowed in the facility before or after regular Club hours when there are no lifeguards on duty.
- Adults playing tennis will be asked to leave the courts to attend their children if the children have not passed the Swim Safety Test are left in the pool or playground area unattended.
- Please return tennis balls to the neighboring courts as soon as possible.
- No profanity will be allowed on the tennis courts.
- Only enter the courts at the prescribed time, but do not interrupt play.
- Tournaments and Round Robins will be held throughout the summer. Advance notice will be posted on the bulletin board. Members may sign up for these events starting two weeks prior to the scheduled date of the event. Members must pay the appropriate entry fee at the sign up time.
- Non-members may participate in tennis clinics and in UTSA if there is space available under the following guidelines:
  - Clinics during "Off-Hours" – Clinic fee plus an additional 25%
  - Clinics during regular Club hours – Clinic fee and regular guest rate plus an additional 25%
  - UTSA – regular UTSA fees plus additional Club use fees
- Junior players may claim unreserved or open courts anytime. They cannot be bumped from these courts if they have registered at the Front Desk.
- After two failures to use or cancel a court reservation, the Club may impose a \$5.00 fee or cancel tennis playing privileges. Members must cancel a court reservation at least ONE HOUR in advance.
- **There is a \$25 fee for replacement of lost tennis court cards.** Please contact the Club Manager.
- Eastmoor staff may use the tennis courts when they are off duty provided they comply with the following: They may only use open courts and are not allowed guest privileges on the courts.
- Eastmoor tennis pros may use the courts if they are on open court status.
- Courts can be dangerous when wet and should not be used at those times.
- The Club encourages players to use Court 3 last to leave access to the "ball wall".



## TENNIS COURT RESERVATIONS

- THE CLUB USES A SIGN-IN RESERVATION SYSTEM. An open court is defined as an unreserved court. Adults or children may claim an open court.
- Members may make only one reservation per phone call. Members may reserve courts for one hour by giving at least one name and two hours by giving at least two names. The Front Desk must record the names of each person playing on the reserved court before entering the court. Failure to register will lead to suspension of court reservation privileges.
- Junior players under 16 may reserve any court not reserved by 5:00 pm for the following day during weekdays only. On weekends, they may only reserve unreserved courts one hour prior to play. They may make reservations Monday – Friday from 12:00 noon – 4:00 pm for any court.
- Adult Members (16 years old and older) have priority on weekdays between 8:00 a.m. and 12:00 noon; and from 5:00 p.m. to 8:00 p.m. on all courts. Adult Members have priority on all courts on both holidays and weekends at all times.



## WINTER TENNIS RULES

- General court etiquette rules listed herein also apply during the off-season.
- To keep Eastmoor's courts private during the off-season, the tennis gates must be locked at all times. Please do not prop open the gates at any time. **DO NOT LEND YOUR CARD KEY TO ANY NON-MEMBER.**
- AS a courtesy to those playing tennis and everyone's safety, do not have your young children or infants on the courts.
- **THERE MUST BE AT LEAST ONE MEMBER ON EVERY COURT AT ALL TIMES.** Since many of Eastmoor's young Members play on high school and junior high school tennis teams, the Club has made the following rule governing the use of Eastmoor's courts during the winter season: **NO TENNIS TEAM CAN USE EASTMOOR'S COURTS AT ANY TIME FOR PRACTICE OR A MATCH WITHOUT THE PERMISSION OF THE BOARD OF DIRECTORS.**
- Only Eastmoor's Pros or Pros approved by the Board of Directors are permitted to give tennis instructions at Eastmoor courts.
- Non-compliance with any of these winter rules may result in the loss of the Member's privilege to use the courts. The tennis committee has the right at any time to require a Member to turn in the winter key and to revoke the Member's right to use Eastmoor courts.

